On-site Testing

PCR, Rapid Antigen and Antibody Testing available on site, upon request.

RATES per test

PCR Test  €55.00  
Rapid Antigen Test  €20.00  
Antibody Test  €20.00  

*prices may change during the summer season
Your Safety at a glance

**ARRIVAL**
Fast and safe **outdoor** check-in.

**GUEST ROOMS**
**Rigorous** cleaning protocols with **hospital grade** sanitizing products.

**DINING & WINING**
Strict serving procedures. **Al fresco** dining and wining options.

**LEISURE**
Deeper and more frequent cleaning on high traffic areas. **Social distancing** with floor markings.

**ACTIVITIES**
**Adapted** daily activities, kids club program and evening entertainment.

**DEPARTURE**
Advanced safety measures. **Fast-pass** check-out.
Diversey is a leading global provider of cleaning and hygiene solutions in different sectors including health care, hospitality, etc.

TÜV HELLAS is a certification and inspection body, 100% subsidiary of the German TÜV NORD Group. The company has become a leader in the field of Inspection-Certification, offering services with prestige, reliability, visibility and added value.

Kosmos Safety Consulting Ltd offers risk management, training and consulting services.

Cretan Medicare is a dedicated group of clinical professionals who are actively involved in the health services on the island and tourism sector of Crete.
<table>
<thead>
<tr>
<th>Health and Safety Protocol</th>
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</thead>
<tbody>
<tr>
<td>Fast and safe outdoor check-in.</td>
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<tr>
<td>Hotel health &amp; safety manager.</td>
</tr>
<tr>
<td>Trained personnel with PPE.</td>
</tr>
<tr>
<td>Hand sanitizer station.</td>
</tr>
<tr>
<td>Social distancing with floor markings.</td>
</tr>
<tr>
<td>Disinfected key card.</td>
</tr>
<tr>
<td>Luggage disinfection.</td>
</tr>
<tr>
<td>POS machines sanitised at every use.</td>
</tr>
<tr>
<td>Airport transfer available with disinfected vehicles.</td>
</tr>
<tr>
<td>Adapted resort capacity.</td>
</tr>
</tbody>
</table>

Check in: 15.00hrs
Check out: 11.00hrs

ARRIVAL

Social distancing with floor markings.
Adapted resort capacity.
GUEST ROOMS
Health and Safety Protocol

- Rigorous cleaning protocols
- A/C cleaning & disinfection on arrival
- Hospital grade sanitizing products
- Knock to go room-service
- Daily cleaning service
- In-room shopping service (pharmacy, etc.)
- Clinically proven laundry protocols
- Mobile guest services (F&B mobile ordering, etc.)
- In-room travel size hand sanitizer
- In-room unnecessary items removal
<table>
<thead>
<tr>
<th>Dining &amp; Wining Options</th>
<th>Safe Distancing Rules with Floor Markings</th>
<th>Rigorous Cleaning Protocols</th>
<th>Single Use Menus &amp; Place Mats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hand Sanitizer Stations</td>
<td>Hospital Grade Disinfectants</td>
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<tr>
<td>Restaurant Reservations Required</td>
<td></td>
<td></td>
<td>Strict Serving Procedures</td>
</tr>
</tbody>
</table>

**Dining & Wining**

Health and Safety Protocol
Buffet-Restaurants are adapted to the new protocols:

- our chefs directly serving customers a wide range of different dishes.
- plexiglass protection
LEISURE
Health and Safety Protocol

SWIMMING POOLS
✓ Enhanced cleaning and disinfection frequency.
✓ Increased water quality checks.
✓ Safe distance among sunbeds.

SPA
✓ 50% operating capacity.
✓ 30min turnaround time between treatments for cleaning and sanitation.
✓ Wet area in operation according to Health Authorities’ guidelines.
ACTIVITIES

Health and Safety Protocol

ANIMATION

✔ Daily activities / outdoor workout options.
✔ Adapted evening entertainment.
✔ Theatre performances, parties and events unavailable.

KIDS CLUB

✔ Adapted outdoor kids club program.
✔ Internal facilities not in operation.
✔ Reduced number of participants.
✔ Reservations are required.
ACTIVITIES
Health and Safety Protocol

GYM
- Pre-booking required.
- Hand sanitizing stations and signs.
- Disinfection of equipment after each use.
- A/C not in use.

TENNIS COURT
- Max capacity 4 players per session.
- Pre-booking required.
- Tennis equipment cleaned and sanitized after each use.
DEPARTURE

Health and Safety Protocol

CHECK OUT IN ADVANCE.
DESIGNATED CHECK OUT AREA.
FAST PASS CHECK OUT.
SAFE DISTANCING MEASURES.
SANITATION STATION.
### ADDITIONAL HEALTH & HYGIENE MEASURES

#### Health and Safety Protocol

- **Hotel Health & Safety Manager.**
- **Certified Hygiene Protocols & Emergency Response Plan.**
- **Advanced Safety Measures.**
- **Hotel Capacity Reduction.**
- **Staff Thoroughly Trained in All Hygiene + Safety Measures.**
- **Management & Staff On-Going Training.**
- **Daily Well-Being Checks on Employees.**
- **Weekly Molecular Diagnostic Testing on All Employees.**
FOLLOW SAFE DISTANCING RULES.
PRACTICE REGULAR HAND HYGIENE.
INFORM US IMMEDIATELY IF THEY HAVE ANY SYMPTOMS OR FEEL UNWELL.
WEAR A FACE MASK IN ALL INDOOR PUBLIC AREAS OF THE HOTEL AND WHEN MOVING AROUND OUTDOOR PUBLIC SPACES.

EXCEPTIONS: GUESTS ARE NOT REQUIRED TO WEAR A FACE MASK WHEN:
- SITTING BY THE POOL OR ACTIVELY SWIMMING.
- EATING OR DRINKING AT THE HOTEL'S RESTAURANTS AND BARS.

SANITATION STATIONS AVAILABLE

DOCTOR + AMBULANCE 24/7

ON-SITE TESTING AVAILABLE
Health and Safety Protocol

Ready to welcome you back

Health and Safety Protocol